

# Covid Policy for the Neahtawanta Inn 2020

Here at the Inn we have developed this policy to keep our guests and the innkeepers safe. It is based upon the idea of co-creating a safe place, which means everyone has a role/responsibility to play.

## Here's what we are doing as innkeepers:

- 1 Wipe down all surfaces several times a day that are likely to be touched, such as doorknobs, light switches, railings, etc. We use an eco-friendly, yet effective disinfectant.
- 2 Provide each room with their own small hand sanitizer which is made by our local Traverse City Whiskey Company. The guests can take it with them. We have added a drop of DoTerra essential oil, On Guard, which smells nice and kills germs.
- 3 We are also giving away small bars of soap made by Wildflower Soaps in Elk Rapids.
- 4 We will wear masks whenever we are near guests and in the kitchen during breakfast prep and serving. We also use disposable gloves in the kitchen and for serving.
- 5 All kitchen surfaces are disinfected daily; we use an effective, eco-friendly spray soap in between times.
- 6 We plate each breakfast in the kitchen and serve our guests as they arrive. We have re-arranged our seating, with lots of outdoor/porch seating, so that guests can sit at a safe distance from one another. If the weather is too rainy/windy/chilly to be outdoors we can set up enough tables in the big room/library. We can also stagger breakfast, while accommodating people's preferences as to when they would like to eat.
- 7 Our one common bathroom downstairs is checked often and cleaned as needed. For reassurance there are also supplies located in the bathroom for people to wipe down spaces themselves.
- 8 We no longer rent two rooms that share one bathroom unless they are all from the same party. Otherwise, as soon as one of the rooms is rented, we block the other one off in our reservation book.

## Here is what the guests need to do:

- 1 Please cancel, even on the day of your trip, should you feel ill or exhibit any Covid symptoms; or if you have been directly exposed. You will not be charged for your room. During your stay, if you should feel ill, please inform us right away and isolate until you are able to safely leave. You will not be charged for the remainder of your stay.
- 2 We ask that you wear a mask as you enter the Inn and anytime that you are near an innkeeper or another guest.
- 3 Please wash your hands often. We are also providing your own hand sanitizer spray that you can take home when you leave. (It is pocket-sized for your convenience.)
- 4 Please stay at least six feet away from other guests both in and outside. When multiple guests are around, we ask that you have your mask ready to put on if the distance rule might unexpectedly be in jeopardy.
- 5 If another guest is not complying with these protocols, feel free to ask them kindly to adjust their behavior or, if you're uncomfortable doing so, let one of the innkeepers know and we will handle it.

Together, we will create a safe place to enjoy the beautiful summer days and the setting here at the Inn with a minimum of anxiety over our safety. The Inn has always been a place of comfort, ease, rest and healing and we will continue with that philosophy and atmosphere during these challenging times. Let us know if you have any questions or concerns.

*Neahtawanta Inn*